FACTS

WHAT DOES INTERFIRST MORTGAGE COMPANY DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances
- Account transactions and credit history
- Mortgage rates, payments and payment history

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Interfirst Mortgage Company chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Interfirst Mortgage Company share? | Can you limit this sharing? |
|--|--|-----------------------------|
| For our everyday business purposes- such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes- to offer our products and services to you | Yes | No |
| For joint marketing with other financial companies | No | We don't share |
| For our affiliates' everyday business purposes- information about your transactions and experiences | Yes | No |
| For our affiliates' everyday business purposes- information about your creditworthiness | No | We don't share |
| For our affiliates to market to you | Yes | Yes |
| For nonaffiliates to market to you | No | We don't share |

To limit our sharing

- Call 1(847) 999-7283, ask to speak with the Privacy Officer or
- Send an email to: <u>privacy@interfirst.com</u>

Please note:

If you are a *new* customer, we can begin sharing your information immediately from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call 1(847) 999-7283 or go to https://www.interfirst.com

| Who we are | | |
|---|---|--|
| Who is providing this notice? | This notice is provided by Interfirst Mortgage Company for its customers. | |
| What we do | | |
| How does Interfirst Mortgage Company protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. | |
| How does Interfirst Mortgage Company collect my personal information? | We collect your personal information, for example, when you apply for a loan or give us your contact information give us your income information or provide account information provide employment information We also collect your personal information from others, such as credit bureaus, affiliates, and other companies | |
| Why can't I limit all sharing? | Federal law gives you the right to limit only sharing for affiliates' everyday business purposes—information about your creditworthiness affiliates from using your information to market to you sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for information on your rights under state laws. | |
| What happens when I limit sharing for an account, I hold jointly with someone else? | Your choices will apply to you only, unless you tell us otherwise. | |
| Definitions | | |
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. Our affiliates include: United Settlement Services, LLC Interfirst Insurance Group LLC | |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. Interfirst Mortgage Company does not share with nonaffiliates so they can market to you. | |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. Interfirst Mortgage Company does not jointly market. | |

Other important information

Do Not Call Policy. This notice is the Interfirst Mortgage Company Do Not Call Policy under the Telephone Consumer Protection Act. We do not solicit via telephone numbers listed on the state or federal Do Not Call lists, unless the law allows. Interfirst Mortgage Company employees receive training on how to document and process telephone marketing choices. Consumers who ask not to receive telephone solicitations from Interfirst Mortgage Company will be placed on the Interfirst Mortgage Company Do Not Call list and will not be called in future campaigns, including those of Interfirst Mortgage Company affiliates.

Call Monitoring and Recording. If you communicate with us by telephone, we may monitor or record the call. **For California Residents**: We will not share information we collect about you with companies outside of the Interfirst Mortgage Company family of companies except with your authorization or as permitted by California law, such as to

service your account. To authorize the sharing of this information, please call us at 1(847) 999-7283. In addition, we will limit the sharing of information about you within the Interfirst Mortgage Company family of companies to the extent required by California law.